



**Introducing New Electronic Billing and Payment Services
From City of Emmett Public Utilities**

EFFECTIVE
July 13th, 2023

The new payment website will be available.

The City of Emmett has made it easier than ever to pay your water bill online.



One-Time Payment - make a one-time payment using your major credit/debit card (Visa/ Discover/ Master Card/ American Express) or bank account routing number.



Over the Phone - By calling (208) 369-9538 using your major credit/debit card (Visa/ Discover/ Master Card/ American Express)



Autopay - Establish a recurring monthly payment using your major credit/debit card (Visa/ Discover/ Master Card/ American Express) or bank account routing number.



If you have questions regarding these new online features, please contact **Customer Service** at (208) 365-6050 Ext: 3
Monday - Friday 8:00AM - 5:00PM



eStatements - Sign up for paperless billing. You will receive an email or text that your bill is available to view online.



Statement History - Electronic copies of your bill will be retained and available for reprint. There is no additional charge for this service

What you need to know:

- You can setup your account at <https://www.cityofemmett.org>
- The new website will take one-time payments without having to login and setup a customer profile.
- **If you are set up for automatic recurring payments currently, you will need to resign up on the new website after you have created your profile.**